

Wholesale

Mother Rucker's Sweets® provides gourmet cookies, brownies, handmade chocolates and confections to Retailers, Restaurants, Food Markets, Caterers and Cafés. All products are available at special wholesale prices. If you're interested in placing an order or finding out more information, please contact us:

Mother Rucker's Sweets

A division of BestEver Brands, LLC

PO Box 121038

Fort Worth, TX 76121

phone 817.244.8880

fax 817.244.8883

Catering

At your next special event, be it a Wedding, Holiday Party, Corporate Event, or Family Gathering; why not treat your guests to a few trays or baskets of Mother Rucker's Sweets? We can cater your next breakfast, luncheon, business meeting or special event. Trays and Baskets are available for catered events. Please call to inquire about delivery to your location or business in the Dallas/Fort Worth area.

Special Events & Custom Products

We offer a variety of products that are only made available for special order. We have the skill and expertise to create unique and personalized products just for you. We can have custom chocolate molds made with your company logo or design beautiful petit fours with hand-made sugar flowers for your special party.

To chat with an experienced designer about the possibilities or place an order for an upcoming event, please contact us at 817.244.8880.

Corporate Gifts

Mother Rucker's Sweets is famous for our gifts. We are proud to offer our delicious products for you as corporate gifts, for meetings and events, and as employee retention and incentive programs.

Corporate gifting is a valued part of maintaining strong customer and employee relations. We offer volume orders at a discount rate for Businesses or Individuals who wish to send out gifts on a large scale to their customers, clients and friends. To find out more information about setting up an account and placing Corporate & Business gift orders please contact our corporate sales representative at 817.244.8880 or email us at CorporateSales@MotherRuckers.com.

Personalized Promotional Material

We are happy to include any promotional material, custom cards, or other information that you may want to include with your order. We ask that you send us a sample of any material to ensure that it will fit with our packaging, and that the final materials arrive ten (10) business days prior to your scheduled ship date. To ensure that everything is packaged properly, we will not start assembling your order until all production material is received.

Ship Materials To:

Mother Rucker's Sweets
8036 Camp Bowie West
Fort Worth, TX 76116

You will receive a confirmation email or phone call once your materials have been received. If you do not receive confirmation from us regarding your materials, please check with us at 817.244.8880 to ensure that we did receive all of your materials.

Custom Labels

Custom Labels with your company name and logo can also be affixed to our packaging for any corporate order. Our standard label size is 2" x 4". The cost is \$0.05 per label (if labels are provided by customer). There is no minimum order for this service. Please contact us for information if you need custom labels created.

Gift Messages

Personalized gift messages printed on our Mother Rucker's Sweets gift cards can be included in each shipment for an additional charge. Each gift card is printed on folded 8 x 4 quality card stock. The

outside of the card is printed with our Mother Rucker's Sweets logo, and your message (up to six lines) is printed on the inside of the card.

Private Label and Customized Packaging

Are you interested in completely customized packaging for your order? Mother Rucker's Sweets can help you develop completely customized and private label packaging for orders over \$5,000. We can help you develop your perfect assortment of our gourmet cookies, brownies, confections and handmade chocolates. To find out more information about this please contact us at 817.244.8880 or email us at CorporateSales@MotherRuckers.com. Make sure to contact us with plenty of advance notice before you want your order to go out. In many instances it can take up to 8 weeks to receive all of the necessary custom supplies for such an order.

Corporate Gift Volume Discounts

We are happy to reward large orders with volume discounts.

Value	Discount Level
\$2500	5%
\$6250	10%
\$12500+	15%

Please note that discounts do not apply to customized packaging or to shipping and handling charges, and cannot be combined with other offers. NOTE: *Discounts* apply to pre-qualified accounts and *do not apply to wholesale accounts*.

If you have any questions, or would like to place an order, please call us at 817.244.8880 or email us at CustomerService@MotherRuckers.com.

Corporate Gift Client List

PROVIDING YOUR CLIENT LIST

If you are interested in Mother Rucker's Sweets drop shipping to your client list, you will need to provide us with the address list in our Excel template format (contact us for this document). It is important that you provide us with an accurate customer list so that we can ensure all your packages are delivered on time. We ship via UPS. UPS will NOT ship to PO Boxes. We currently only ship corporate orders to the United States or Canada.

Ordering Terms and Conditions

Mother Rucker's Sweets GUARANTEE

Mother Rucker's Sweets stands behind its products 100%. We use only the finest ingredients and have no added preservatives in our products. We want our customers and the recipients of Mother Rucker's Sweets to be completely satisfied. If for any reason you are not satisfied with your order, please contact us within 48 hours of receiving your order and we will work to resolve the matter, either by replacing the product, refunding your money, or giving a credit for future purchases, less any taxes, delivery, shipping, and handling charges. The remedy will depend on the circumstances and customer preference, and each issue will be resolved on a case by case basis. The guarantee does not apply to orders where a customer has provided incorrect or improper address or shipping information. Further, the guarantee does not cover orders that a customer wants to ship out (at their request or selection) which requires the product to sit over the weekend or a holiday at a shipping facility.

SHIPPING

Standard Shipping Information and Policies

Customers are responsible for all shipping and handling charges. Shipping charges are determined by weight, location, and the method of shipping selected. All orders are shipped F.O.B. Fort Worth, TX.

Mother Rucker's Sweets ships via UPS. **Please note:** Orders to APO and FPO addresses must be placed by phone, at 817.244.8880. UPS does not deliver to PO Boxes. If you have special shipping requirements we will do our best to accommodate you. We strongly recommend that you select a shipping method that will ensure your items arrive within 2 Days to better ensure freshness.

Because, UPS does not move packages over the weekends or holidays, it is our standard policy is to hold orders that would sit over the weekend and ship them on **MONDAY** to ensure the FRESHEST arrival.

During holidays and holiday season more time may be necessary to process, fill and ship orders. **Delays can be expected during these times.** We strongly recommend that you place your order at least 2 weeks in advance during these busy times of the year.

PAYMENT Options

CORPORATE GIFT ORDERS

We request a 50% deposit due when the order is placed with the balance due when the orders are scheduled to ship.

ONLINE ORDERS

Payment for online orders must be made at the time of the order by credit card (Visa, MasterCard, Discover Card, or AMEX). To place online orders please go to www.MotherRuckers.com.

IN PERSON, PHONE & FAX ORDERS

Payment for in person, phone & fax orders is by credit card (Visa, MasterCard, Discover Card, or AMEX). Personal checks may be accepted under certain circumstances. No order will be shipped until payment has been received.

To place phone orders please call: 817.244.8880

To place fax orders please fax: 817.244.8883

WHOLESALE & CATERING ORDERS

Wholesale and Catering Orders cannot be placed online and require an account with BestEver Brands, LLC. Payment is required by credit card (Visa, MasterCard, Discover Card, AMEX).

Freshness and Storage

Mother Rucker's Sweets uses no added preservatives in our products. For the freshest taste, products should be eaten upon receipt or stored in the freezer for up to two (2) months. When storing in the freezer use an air tight container. Allow 20 to 30 minutes for frozen items to thaw before serving.